

# Orleans Parish Utility Activation & Deactivation

## Quick Reference Guide:

### Orleans Parish Sewerage & Sanitation

504-529-2837

[www.Swbno.org/default.asp](http://www.Swbno.org/default.asp)

### Entergy

1-800-ENTERGY

[www.Entergy-Louisiana.com](http://www.Entergy-Louisiana.com)

### AT&T- TV/Internet/Home Phone

800-331-0500

[www.Att.com](http://www.Att.com)

### Cox Cable-Internet/TV/Home Phone

540-776-3848

[www.Cox.com](http://www.Cox.com)



### Entergy

Existing customers can stop service at their current location and start it at their new home or specify that the service is to end.

New customers will need to provide their names, birth dates and Social Security numbers to begin a new account. Once an account has been created billing and other preferences can be managed online.

Be sure to contact Entergy no less than 2 days before services need to be started or stopped.

### Cox Cable and AT&T

These services can also be scheduled to start and stop prior to purchase. Some services require equipment installation but accounts can be created and managed online.

### Orleans Parish Department of Water

This department can be visited in person at either their West Bank or East Bank locations, both of which are open Monday to Friday. New customers must visit the Orleans Water Department in person with a picture ID and proof of occupancy to begin service, must pay a deposit and sign a liability letter. Customers wishing to turn off their service can call and request such action.

### Locations:

**East Bank:** 625 Saint Joseph Street New Orleans, LA 70165. Open from 8:00AM-5:00PM.

**West Bank:** 4021 Behrman Place Suit M2 New Orleans, LA 70131. Open from 8:30AM-4:30PM.

For more information or  
to contact specific  
Orleans Parish  
departments, please  
visit their website:

[www.Nola.gov](http://www.Nola.gov)

