

Jefferson Parish Utility Activation & Deactivation

Quick Reference Guide:

Jeff Parish Sewerage & Water Board
EB: 504-736-6060 / WB: 504-349-5086
<https://Jp-Appserver.Jeffparish.net>

Entergy

1-800-ENTERGY
www.Entergy-Louisiana.com

Atmos Energy- Natural Gas

888-286-6700
www.AtmosEnergy.com

AT&T- TV/Internet/Home Phone

800-331-0500
www.Att.com

Cox Cable-Internet/TV/Home Phone

540-776-3848
www.Cox.com



Entergy

Existing customers can stop service at their current location and start it at their new home or specify that the service is to end.

New customers will need to provide their names, birth dates and Social Security numbers to begin a new account. Once an account has been created billing and other preferences can be managed online.

Be sure to contact Entergy no less than 2 days before services need to be started or stopped.

Cox Cable and AT&T

These services can also be scheduled to start and stop prior to purchase. Some services require equipment installation but accounts can be created and managed online.

Atmos

Their services can be scheduled to start and stop and accounts managed online.

Jefferson Parish Department of Water

This department can be visited in person at either their West Bank or East Bank locations, both of which are open Monday to Friday, 8:30AM-4PM. New customers must visit the JP Water Department in person with a picture ID and proof of occupancy to begin service, must pay a deposit and sign a liability letter. Customers wishing to turn off their service can call and request such action.

Locations:

East Bank: Yenni Building
1221 Elmwood Park Blvd #103
Jefferson, LA

West Bank:
4500 Westbank Expressway
Marrero, LA

For more information or
to contact specific
Jefferson Parish
departments, please
visit their website:

www.JeffParish.net

